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Wraparound Supervisor Adherence Measure (W-SAM): A Pilot

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19th Annual Research and Training Center for Children's Mental Health Conference,
Tampa, Florida
February 24, 2006

1

Rationale

- Supervision identified as a critical aspect of Wraparound
 - ◆ No tool to date to measure this aspect of Wraparound
- Concept adapted from Multisystemic Treatment's (MST) Supervisor Adherence Measure (SAM)

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2

Rationale

- WFI-3.0 measures adherence to Wraparound principles from the Youth, Caregiver, and Resource Facilitator perspective
- WOF-2.0 measures the Child and Family Team aspect of Wraparound

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3

Measure

- Facilitator rates the Clinical Program Manager (CPM)
- 40 Items
- Likert Scale (1 = Never; 5 = Almost Always)
- Administered semi-annually
- N= 52
- Highly reliable (alpha = .92)

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4

IMPLEMENTATION

- Sponsorship from the Directors
- Program quality improvement versus "mandate"
- Immediate feedback

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5

Continuous Quality Improvement

- 3-Tiered: Agency-wide, Program, and Individual
 - ◆ Training and Coaching
 - ◆ Evaluation
- Performance Appraisal
 - ◆ Quarterly 360 feedback
 - ◆ Annual

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6

Continuous Quality Improvement

- **Trend: Correlation between supervisor focus on the Wraparound process and youth outcomes**
 - ◆ Treatment goals met $r = .65$ ($p = .08$)
- **Trend analyses**
 - ◆ Fidelity consistency over time
 - ◆ What factors affect fidelity
 - ◆ Learning curve with new manager or facilitators

Next Steps

- **Continue pilot**
- **Conduct further analyses on the psychometric properties of the scale**
 - ◆ Factor analyses
 - ◆ Items reduction
- **Develop a similar measure for Family Specialists and Program Supervisors**



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